Panasonic

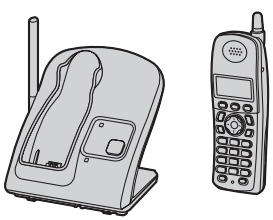
Operating Instructions

2.4 GHz Digital Cordless Phone

Model No. **KX-TG2621NZ**

2.4 GHz Digital Cordless Phone
with Two Handsets

Model No. **KX-TG2622NZ**



Model shown is KX-TG2621NZ.

This unit is compatible with Caller ID. To use this feature, you must subscribe to the appropriate service offered by your service provider.

Charge the handset battery for 6 hours before initial use.

Please read these Operating Instructions before using the unit and save for future reference.

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Introduction

Thank you for purchasing a Panasonic cordless telephone.

We recommend keeping a record of the following information for future reference.

Serial No. _____ Date of purchase _____

(found on the bottom of the base unit)

Name and address of dealer _____

Attach your purchase receipt here.

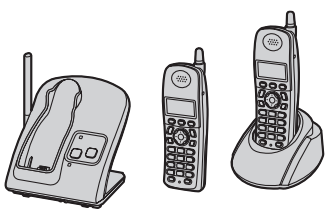
About these operating instructions

These operating instructions can be used for KX-TG2621/KX-TG2622.

Descriptions of the multiple handsets and charger

KX-TG2622 includes 2 handsets and a charger. Descriptions of the multiple handsets and charger in these operating instructions are for KX-TG2622 only.

KX-TG2622



Symbols used in these operating instructions

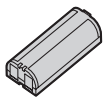
Symbol	Meaning
Example: "**`Ringer volume`**"	Press **【▲】** or **【▼】** to select the words in quotations shown on the display.
→	Proceed to the next operation.
Example: 【MENU】, 【Phonebook】	The words in the brackets show button names including soft key names (page 16) on the handset and base unit.
Example: **【MENU】** → **【0】【5】【2】** Select the desired setting. → **【Save】** → **【OFF】**	Press **【MENU】**, then press **【0】**, **【5】**, **【2】**. Press **【▲】** or **【▼】** to select the desired setting. Press **【Save】**, then press **【OFF】**.

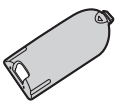
Accessory information

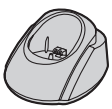
Included accessories

①

②

③ 

④ 

⑤ 

No.	Accessory item	Quantity	
		KX-TG2621	KX-TG2622
①	AC adaptor	1	2
②	Telephone line cord	1	1
③	Battery	1	2
④	Handset cover*1	1	2
⑤	Charger	–	1

*1 The handset cover comes attached to the handset.

Additional/replacement accessories

Accessory item	Order number
Rechargeable nickel metal hydride (Ni-MH) battery	HHR-P105
Belt clip	PQKE10393Z1

Important safety instructions

When using the product, basic safety precautions should always be followed to reduce the risk of fire, electric shock, or personal injury.

1. Read all instructions carefully.
2. Follow all warnings and instructions marked on the product.
3. Unplug the product from power outlets before cleaning. Do not use liquid or aerosol cleaners. Use a moist cloth for cleaning.
4. Do not use the product near water, for example near a bathtub, wash bowl, kitchen sink, etc.
5. Place the product securely on a stable surface. Serious damage and/or injury may result if the product falls.
6. Do not cover slots and openings on the product. They are provided for ventilation and protection against overheating. Never place the product near radiators, or in a place where proper ventilation is not provided.
7. Use only the power source marked on the product. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
8. Do not place objects on the power cord. Install the product where no one can step or trip on the cord.
9. Do not overload power outlets and extension cords. This can result in the risk of fire or electric shock.
10. Never push any objects through slots in the product. This may result in the risk of fire or electric shock. Never spill any liquid on the product.
11. To reduce the risk of electric shock, do not disassemble the product. Take the product to an authorised service centre when service is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the product is subsequently used.
12. Unplug the product from power outlets and take to an authorised service centre when the following conditions occur:
    A. When the power cord is damaged or frayed.
    B. If liquid has been spilled into the product.
    C. If the product has been exposed to rain or water.
    D. If the product does not work normally by following the operating instructions. Adjust only controls covered by the operating instructions. Improper adjustment may require extensive work by an authorised service centre.
    E. If the product has been dropped or physically damaged.
    F. If the product exhibits a distinct change in performance.
13. During thunderstorms, avoid using telephones except cordless types. There may be a remote risk of an electric shock from lightning.
14. Do not use the product to report a gas leak, when in the vicinity of the leak.

SAVE THESE INSTRUCTIONS

CAUTION:

Installation

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Do not touch the plug with wet hands.
- The AC adaptor is used as the main disconnect device. Ensure that the AC outlet is installed near the product and is easily accessible.

Battery

To reduce the risk of fire or injury to persons, read and follow these instructions.

- Use only the battery(ies) specified.
- Do not dispose of the battery(ies) in a fire. They may explode. Check with local waste management codes for special disposal instructions.
- Do not open or mutilate the battery(ies). Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- Exercise care when handling the battery(ies). Do not allow conductive materials such as rings, bracelets or keys to touch the battery(ies), otherwise a short circuit may cause the battery(ies) and/or the conductive material to overheat and cause burns.
- Charge the battery(ies) provided, or identified for use with the product only, in accordance with the instructions and limitations specified in this manual.

WARNING:

- To prevent the risk of fire or electrical shock, do not expose the product to rain or any type of moisture.
- Unplug the product from power outlets if it emits smoke, an abnormal smell, or makes an unusual noise. These conditions can cause fire or electric shock. Confirm that smoke has stopped emitting and contact an authorised service centre.

Medical

- Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids, to determine if they are adequately shielded from external RF (radio frequency) energy. (The product operates in the frequency range of 2.4 GHz to 2.48 GHz, and the power output is 100 mW (max.).) Do not use the product in health care facilities if any regulations posted in the area instruct you not to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

General warnings

- This equipment will be inoperable when mains power fails.
- When a failure occurs which results in the internal parts becoming accessible, disconnect the power supply cord

immediately and return the product to an authorised service centre.

- Disconnect the telecom connection before disconnecting the power connection prior to relocating the equipment, and reconnect the power first.
- No “111” or other calls can be made from this device during a mains power failure. This equipment shall not be set to make automatic calls to the Telecom “111” Emergency Service.
- To minimise the possibility of lightning damage, when you know that a thunderstorm is coming, we recommend that you:
  – Unplug the telephone line cord from the phone jack.
  – Unplug the power supply cord from the AC power outlet.
- The earpiece on the handset is magnetised and may retain small metallic objects.
- This equipment has been tested and found to comply with AS/NZS 3548: 1995 limits for electromagnetic interference. Any modifications to any part of the system or to any peripherals may void the EMC compliance of the system or the peripherals.
- Not all telephones will respond to incoming ringing when connected to the extension socket.
- This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

Important notice

- Under power failure conditions, this telephone may not operate. Please ensure that a separate telephone, not dependent on local power, is available for emergency use.

For best performance

Base unit location/avoiding noise

The base unit and other compatible Panasonic units use radio waves to communicate with each other.
For maximum distance and noise-free operation, we recommend the following:

- Placing the product away from electrical appliances.
- Placing the base unit in a HIGH and CENTRAL location with no obstructions such as walls.
- Raising the antenna vertically.
- If you use the handset near a microwave oven which is being used, noise may be heard. Move away from the microwave oven and closer to the base unit.
- If you use the handset near another cordless phone's base unit, noise may be heard. Move away from the other cordless phone's base unit and closer to your base unit.

Environment

- Keep the product away from electrical noise generating devices, such as fluorescent lamps and motors.
- The product should be kept free from excessive smoke, dust, high temperature, and vibration.
- The product should not be exposed to direct sunlight.
- Do not place heavy objects on top of the product.
- When you leave the product unused for a long period of time, unplug the product from the power outlet.
- The product should be kept away from heat sources such as heaters, kitchen stoves, etc. It should not be placed in rooms where the temperature is less than 5 °C or greater than 40 °C. Damp basements should also be avoided.
- The maximum calling distance may be shortened when the product is used in the following places: Near obstacles such as hills, tunnels, underground, near metal objects such as wire fences, etc.
- Operating near 2.4 GHz electrical appliances may cause interference. Move away from the electrical appliances.

Routine care

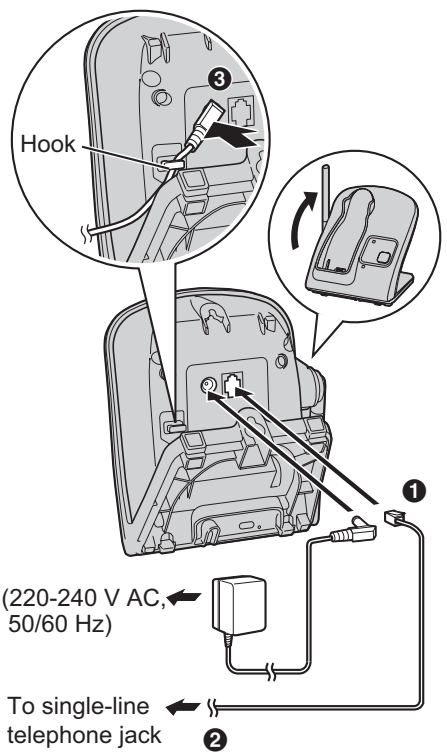
- Wipe the outer surface of the product with a soft moist cloth. Do not use benzine, thinner, or any abrasive powder.

Setting up the base unit

Connecting the AC adaptor and telephone line cord

Connect the telephone line cord until it clicks into the base unit (❶) and telephone line jack (❷). Connect the AC adaptor cord by pressing the plug firmly (❸).

- Use only the included Panasonic AC adaptor PQLV19AL.



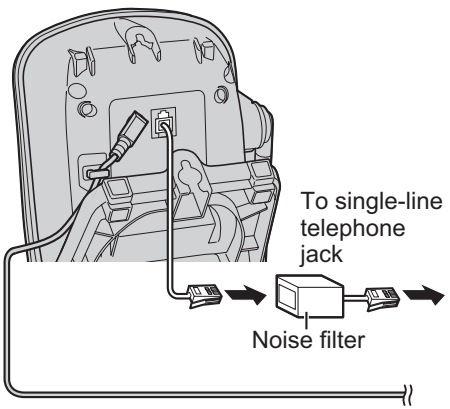
Note:

- The AC adaptor must remain connected at all times. (It is normal for the adaptor to feel warm during use.)
- The AC adaptor should be connected to a vertically oriented or floor-mounted AC outlet. Do not connect the AC adaptor to a ceiling-mounted AC outlet, as the weight of the adaptor may cause it to become disconnected.
- The unit will not work during a power failure. We recommend connecting a standard telephone to the same telephone line or to the same telephone jack using a BT double adaptor.
- The unit is not designed to be used with rotary (pulse dialling) services.

If you subscribe to an ADSL service

Please attach a noise filter (contact your ADSL provider) to the telephone line between the base unit and the telephone line jack in the event of the following:

– Noise is heard during conversations.
– Caller ID features (page 24) do not function properly.

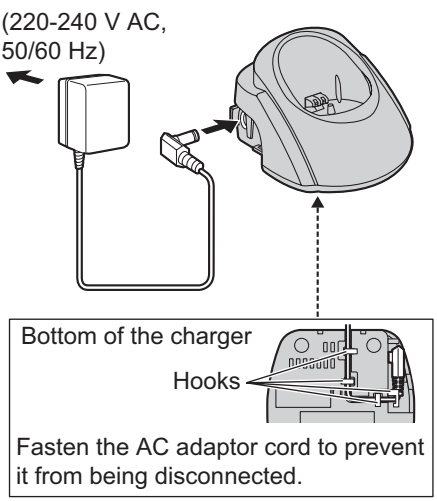


Setting up the handset

Connecting the charger

Available model(s):
KX-TG2622

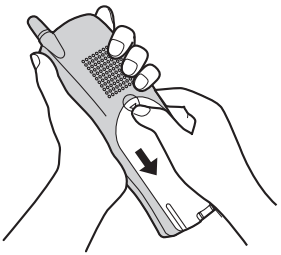
- Use only the included Panasonic AC adaptor PQLV19AL.



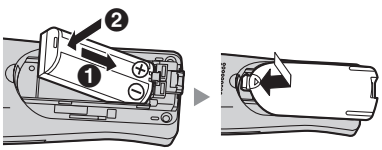
Battery installation/replacement

1 Press the notch of the handset cover firmly, and slide it in the direction of the arrow.

- If necessary, remove the old battery.



2 Insert the battery (❶), and press it down until it snaps into position (❷). Then close the handset cover.



Important:

- Use only the rechargeable Panasonic battery noted on page 5.

Battery charge

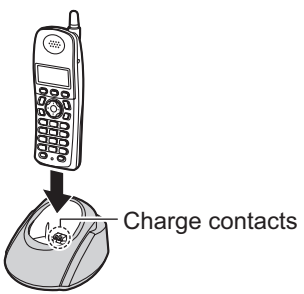
Place the handset on the base unit or charger for **6 hours** before initial use. While charging, "**Charging**" is displayed and the CHARGE indicator on the base unit lights. When the battery is fully charged, "**Charge completed**" is displayed.

Base unit:

- Model shown is KX-TG2621.

Charger:

Available model(s):
KX-TG2622



Note:

- If you want to use the unit immediately, charge the battery for at least 15 minutes.
- To ensure that the battery charges properly, clean the charge contacts of the handset, base unit, and charger with a soft, dry cloth once a month. Clean more often if the unit is subject to the

exposure of grease, dust, or high humidity.

Battery level

Battery icon	Battery level
	Fully charged
	Medium
	Low Flashing: needs to be recharged.
	Empty

Note:

- When the battery needs to be charged, the handset beeps intermittently while it is in use.

Panasonic battery performance

Operation	Operating time
While in use (talking)	Up to 5 hours
While not in use (standby)	Up to 11 days
While using the clarity booster feature (page 19)	Up to 3 hours

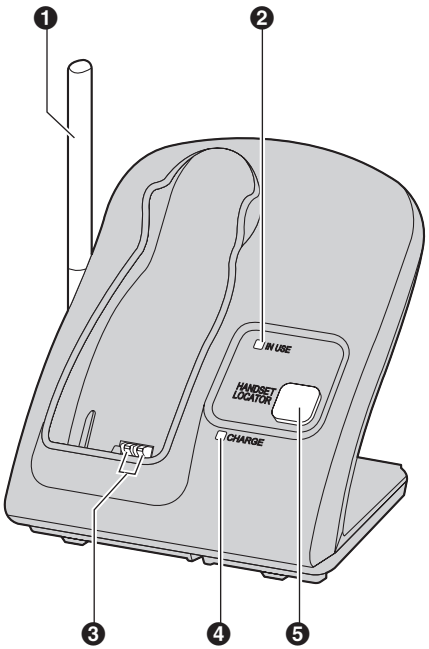
Note:

- Battery operating time may be shortened over time depending on usage conditions and surrounding temperature.
- Battery power is consumed whenever the handset is off the base unit or charger, even when the handset is not in use. Hence the longer you leave the handset off the base unit or charger, the less time you may actually talk using the handset.
- After the handset is fully charged, displaying "**Charge completed**", it may be left on the base unit (or charger) without any ill effect on the battery.
- The battery level may not be displayed correctly after you replace the battery. In this case, place the handset on the base unit (or charger) and let charge for 6 hours.

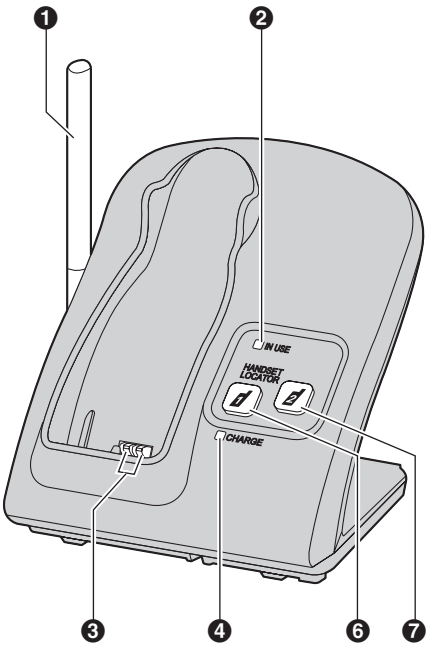
Controls

Base unit

KX-TG2621

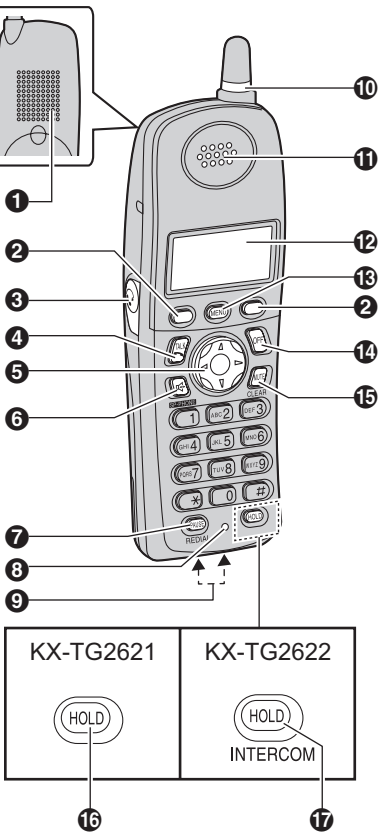


KX-TG2622



❶ Antenna
❷ IN USE indicator
❸ Charge contacts
❹ CHARGE indicator
❺ [HANDSET LOCATOR]
❻ [ ] (HANDSET LOCATOR)
❼ [ ] (HANDSET LOCATOR)

Handset



❶ **Speaker**
❷ **Soft keys**
❸ **Headset jack**
❹ **【 】(TALK)**
❺ **Navigator key (【▲】【▼】【◄】【►】)**
❻ **【 】(SP-PHONE)**
❼ **【PAUSE】【REDIAL】**
❽ **Microphone**
❾ **Charge contacts**
❿ **Ringer indicator**
⓫ **Receiver**
⓬ **Display**
⓭ **【MENU】**
⓮ **【OFF】**
⓯ **【MUTE】【CLEAR】**
⓰ **【HOLD】**
⓱ **【HOLD】【INTERCOM】**

Note:

- Some operations not mentioned above are displayed as soft key selections during operation (page 16).

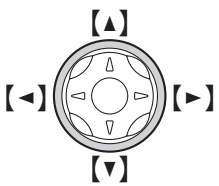
Example: 【Recall】

Using the navigator key

The handset navigator key can be used to navigate through menus and to select items shown on the display, by pressing 【▲】, 【▼】, 【◄】, or 【►】.

Adjusting audio volume

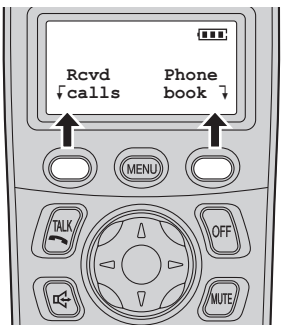
Press 【▲】 or 【▼】 repeatedly while talking.



Handset soft keys

The handset features 2 soft keys. By pressing a soft key, you can select the feature shown directly above it on the display.

【Select】, **【Save】**, **【OK】**, **【Recall】** and additional other functions are assigned to soft keys, pay attention to soft keys to find functions you need during handset operation.



Note:

- In these operating instructions, soft key names are written inside brackets, the same way as other unit keys.
  Example:
  Unit keys: **【】**, **【OFF】**, etc.
  Soft keys: **【Rcvd calls】**, **【Phonebook】**, **【Recall】**, etc.

Displays

Handset display items

Displayed item	Meaning
VE	Voice enhancer is on.
	Battery level

Making calls

1 Lift the handset and dial the phone number.
- To correct a digit, press **【CLEAR】**.

2 Press **【📞】** or **【Call】**.

3 When you finish talking, press **【OFF】** or place the handset on the base unit or charger.

Note:
- "**Line in use**" is displayed when someone is talking on another handset (KX-TG2622) or another phone.

Using the speakerphone

1 Lift the handset, dial the phone number, and press **【🔊】**.
- Speak alternately with the other party.

2 When you finish talking, press **【OFF】**.

Note:
- Use the speakerphone in a quiet environment.
- To switch to the receiver, press **【📞】**.

Adjusting the receiver/speaker volume

Press **【▲】** or **【▼】** repeatedly while talking.

Making a call using the redial list

The last 5 phone numbers dialled are stored in the redial list.

1 **【REDIAL】**

2 Press **【▲】** or **【▼】** to select the desired number.

3 **【📞】**

Erasing a number in the redial list

1 **【REDIAL】**

2 Press **【▲】** or **【▼】** to select the desired number. → **【CLEAR】** → **【OFF】**

PAUSE button (for PBX/long distance service users)

A pause is sometimes required when making calls using a PBX or long distance service.
For example, if you need to dial the line access number "9" when making outside calls with a PBX:

1 **【9】** → **【PAUSE】** → Dial the phone number.

2 **【📞】**

Note:
- A 3.5 second pause is inserted each time **【PAUSE】** is pressed. Press repeatedly to insert longer pauses.

Answering calls

When a call is being received, the ringer indicator flashes rapidly.

1 Lift the handset and press 【 】 or 【 】.
- You can also answer the call by pressing any button except 【▲】, 【▼】, 【◄】, 【►】, or 【OFF】. **(Any key talk feature)**

2 When you finish talking, press 【OFF】.

Note:
- You can change the ringer tone. You can also adjust the ringer volume (page 29).

Auto talk

This feature allows you to answer a call by simply lifting the handset off the base unit or charger. You do not need to press 【 】. To activate this feature, see page 29.

Temporary ringer off

While the handset is ringing for an outside call, you can turn the ringer off temporarily by pressing 【OFF】.

Useful features

Useful features during a call

HOLD button

This feature allows you to put an outside call on hold.

KX-TG2621

Press 【HOLD】 during an outside call.
- To release the hold, press 【 】.

Note:
- If another phone is connected on the same line (page 10), you can also take the call by lifting its handset.
- If a call is kept on hold for more than 6 minutes, an alarm tone starts to sound. After 4 additional minutes on hold, the call is disconnected.

KX-TG2622

1 Press 【HOLD】 during an outside call.
- To transfer the call to another handset, continue from step 2 on page 32, “Transferring calls between handsets, conference calls”.

2 Press 【HOLD】 again.
- To release the hold, press 【 】.
- Another handset user can take the call by pressing 【 】.

Note:
- If another phone is connected on the same line (page 10), you can also take the call by lifting its handset.
- If a call is kept on hold for more than 6 minutes, an alarm tone starts to sound.

After 4 additional minutes on hold, the call is disconnected.

Mute

While mute is turned on, you can hear the other party, but the other party cannot hear you.

To mute your voice, press **【MUTE】**.

- To return to the conversation, press **【MUTE】** or **【】**.

Recall button

Pressing **【Recall】** allows you to use special features of your host PBX such as transferring an extension call, or accessing optional telephone services such as Call Waiting.

Note:

- To change the recall time, see page 30.
- **【Recall】** is a soft key visible on the handset display during a call.

For Call Waiting service users

To use Call Waiting, you must subscribe to your telephone company's Call Waiting service.

This feature allows you to receive calls while you are already talking on the phone. If you receive a call while on the phone, you will hear a Call Waiting tone. Please contact your telephone company for details and availability of this service in your area.

Press **【Recall】** to answer the 2nd call.

- To switch between calls, press **【Recall】**.

Handset clarity booster

This feature can improve sound clarity when the handset is used in an area where there may be interference. During an outside call, this feature is turned on automatically when necessary. You can also turn this feature on or off manually.

1 Press **【MENU】** during an outside call.

2 Press **【2】** to select "**Booster on**" or "**Booster off**".

Note:

- When this feature is turned off manually during a call, it does not turn on again automatically during the same call.
- While this feature is turned on, the battery operating time is shortened (page 13).

Handset voice enhancer

This feature can simulate a band signal above the normal bandwidth limitations, achieving a sound which is close to the actual voice. You can turn this feature on or off, depending on the circumstance (page 30).

1 Press **【MENU】** during an outside call.

2 Press **【3】** to select "**V.E. on**" or "**V.E. off**".

- When turned on, ((VE)) will be displayed.

Note:

- Depending on the condition and quality of your telephone line, this feature may emphasise existing line noise. If it becomes difficult to hear, turn this feature off.

Call share

Available model(s):
KX-TG2622

This feature allows the handset to join an existing outside call.
To join the conversation, press 【 】 when the other handset is on an outside call.

Dial lock

This feature prohibits making outside calls. The default setting is OFF.

Important:

- **When dial lock is turned on, only phone numbers stored in the phonebook as emergency numbers (numbers stored with a # at the beginning of the name) can be dialled using the phonebook (page 21). We recommend storing emergency numbers in the phonebook before using this feature.**
- When dial lock is turned on, you cannot store, edit, or erase items in the phonebook.

To turn dial lock on

1 【MENU】 → 【6】

2 Enter a 4-digit password.
- This password is required when turning dial lock off. We recommend writing the password down.

3 【Save】 → 【Yes】 → 【OFF】

Note:

- If dial lock is turned on, the handset displays "**Dial lock**". While there are missed calls, "**Dial lock**" is not displayed when the handset is off the base unit or charger.

To turn dial lock off

1 【MENU】 → 【6】

2 Enter the same password that was entered when dial lock was turned on.

3 【Save】 → 【Yes】 → 【OFF】

Note:

- If you forget the password, consult your nearest Panasonic service centre.

Handset phonebook

You can add up to 50 items to the handset phonebook and search for phonebook items by name.

Adding items to the phonebook

1 **【Phonebook】**

2 **【Add】**

3 Enter the name (max. 16 characters). → **【Next】**

4 Enter the phone number (max. 32 digits). → **【Next】** → **【Save】**

- To add other items, repeat from step 2.

5 **【OFF】**

Note:

- Your telephone company may charge you for a local call if the number dialled has the area code prefix included. If this is unacceptable, dial only the 7-digit local number. Do not dial the “0” prefix or the area code.

To store emergency numbers

Emergency numbers are numbers stored in the phonebook that can be dialled using the phonebook even when dial lock is turned on (page 20).
To store a number as an emergency number, add # at the beginning of the name (see “Adding items to the phonebook”).

Character table

Key	Character
【1】	& ’ ( ) , – . / 1
【2】	a b c A B C 2
【3】	d e f D E F 3
【4】	g h i G H I 4
【5】	j k l J K L 5
【6】	m n o M N O 6
【7】	p q r s P Q R S 7
【8】	t u v T U V 8
【9】	w x y z W X Y Z 9
【0】	0 Space
【✳】	✳
【⌗】	#

- To enter another character that is located on the same dial key, first press **【►】** to move the cursor to the next space.

Editing/correcting a mistake

Press **【◄】** or **【►】** to move the cursor to the character or number you want to erase, then press **【CLEAR】**. Enter the appropriate character or number.

- Press and hold **【CLEAR】** to erase all characters or numbers.

Finding and calling a phonebook item

Phonebook items can be searched for alphabetically by scrolling through the phonebook items or by entering the first initial.

Searching for a name alphabetically by scrolling through all items

1 **【Phonebook】** → **【Search】**

2 Press **【▲】** or **【▼】** to select the desired item.

3 Press **【📞】** to dial the phone number.

Searching for a name by initial

1 **【Phonebook】** → **【Search】**

2 Press the dial key (**【0】** to **【9】**, **【#】**, or **【*】**) that corresponds to the first letter you are searching for (see the character table, page 21).
Example: "LISA"
Press **【5】** repeatedly to display the first phonebook entry starting with the initial "L" and go to step 3.
- If there is no item corresponding to the letter you selected, the next item is displayed.

3 Press **【▼】** to select the desired item.

4 Press **【📞】** to dial the phone number.

Editing items in the phonebook

1 Find the desired item (page 22). → **【Edit】**

2 Edit the name if necessary (see the character table, page 21). → **【Next】**

3 Edit the phone number if necessary. → **【Next】** → **【Save】** → **【OFF】**

Erasing items in the phonebook

1 Find the desired item (page 22).

2 **【CLEAR】** → **【Yes】** → **【OFF】**

Chain dial

This feature allows you to dial phone numbers in the handset phonebook while you are on a call. This feature can be used, for example, to dial a calling card access number or bank account PIN that you have stored in the handset phonebook, without having to dial manually.

1 During an outside call, press **【MENU】**.

2 "Phonebook" → **【Select】**

3 Find the desired item (page 22). → **【Call】**

Note:
- When storing a calling card access number and your PIN in the phonebook as one phonebook item, press **【PAUSE】** to add pauses after the number and PIN as necessary (page 17).

Copying handset phonebook items

Available model(s):
KX-TG2622

You can copy one or all of the phonebook items from one handset to another.

Copying an item

1 **【MENU】** → **【#】【1】**

2 Press **【▲】** or **【▼】** to select the desired item. → **【Send】**

3 Press **【OFF】** after the long beep.

Copying all items

1 **【MENU】** → **【#】【2】**

2 Press **【OFF】** after the long beep.

Using Caller ID service

Important:

- This unit is Caller ID compatible. To use Caller ID features, you must subscribe to your telephone company's Caller ID service.

For all local and national incoming calls, your display will show the area code (e.g. 09 for Auckland) or the cellular prefix (e.g. 0274 for Telecom Cellular) followed by the caller's phone number. An Auckland caller's number will be displayed as 09XXXXXXX. The 7 X's represent the 7 digits of the caller's phone number. A caller from a 6-digit Telecom Cellular number will be displayed as 0274XXXXXX. For incoming international calls, your display may only show "0000". For business users on a Centrex line, your display will show Centrex extension numbers in the shorter extension number format used within your company.

- The Caller ID information is not presented on incoming fax calls if Telecom FaxAbility is used.

Using toll services from Telecom or another company

Your telephone company may charge you for a local call if the number dialled has the area code prefix included. If this is unacceptable, dial only the 7-digit local number. Do not dial the "0" prefix or the area code.

Caller ID features

When an outside call is being received, the calling party's telephone number is displayed.

Telephone numbers for the last 50 different callers are logged in the caller list by the most recent call to the oldest.

- If the unit cannot receive caller information, the following is displayed:
  - "**`Out of area`**": The caller dialled from an area which does not provide Caller ID service.
  - "**`Private caller`**": The caller requested not to send caller information.
- If the unit is connected to a PBX system, caller information may not be received properly. Consult your PBX supplier.
- If the name display service is available in your area, the display shows caller names. For further information, please contact your telephone company.

Missed calls

If a call is not answered, the unit treats the call as a missed call. The number of missed calls is shown on the handset display. This lets you know if you should view the caller list to see who called while you were out.

Private name display

When caller information is received and it matches a phone number stored in the phonebook, the stored name is displayed and logged in the caller list.

Caller list

Viewing the caller list and calling back

1 Press 【▲】 or 【▼】 to enter the caller list.

2 Press 【▼】 to search from the most recent call, or 【▲】 to search from the oldest call.

3 【 】

Note:

- KX-TG2622:
  Each handset has its own caller list. If you viewed the caller list or answered a call on one handset, the same information in the other handset is displayed as "**missed calls**".
- You can also press 【**Rcvd calls**】 to enter the caller list.
- If the same caller calls more than once, it is displayed with the number of times the caller called ("**×2**" to "**×9**"). Only the date and time of the most recent call is stored.
- A ✓ is displayed next to items which have already been viewed or answered.
- If an arrow (→) is displayed after the number, the whole phone number is not shown. Press 【✳】 to see the remaining numbers or to return to the previous display. Each time you press 【✳】, the display changes alternately.

Storing your area code

We recommend storing your area code before using Caller ID (page 24). Calls from the same area will be recorded in the caller list without the area code. You do not have to remove it before calling back the caller or storing in the phonebook.

1 【**MENU**】 → 【**0**】【**4**】

2 Enter your area code (max. 8 digits).

- To correct a digit, press 【◄】 or 【►】 to move the cursor, then press 【**CLEAR**】. Enter the correct number.

3 【**Save**】 → 【**OFF**】

Note:

- The use of this feature can prevent a National Call from being dialled.
  For example, the "03" for South Island callers will be omitted and will therefore prevent a National Call to other areas of the South Island.

To erase your area code

Press and hold 【**CLEAR**】 in step 2, press 【**Save**】, then press 【**OFF**】.

Editing a caller's phone number before calling back

You can edit a phone number in the caller list.

1 Press 【▲】 or 【▼】 to enter the caller list.

2 Select the desired item. → 【Edit】

3 Add or erase digits to the beginning of the number as necessary.
- To add a digit, press the desired dial key.
- To erase a digit, press 【CLEAR】 or 【#】.

4 【☎】

Note:
- The edited phone number is not saved in the caller list.

Storing caller information into the phonebook

1 Press 【▲】 or 【▼】 to enter the caller list.

2 Select the desired item.
- To edit the number, press 【Edit】, then edit the number (see step 3 on page 26, "Editing a caller's phone number before calling back").

3 【Save】
- If there is the name information for the caller, skip to step 5.

4 Enter the name (see the character table, page 21). → 【Next】 → 【Save】

5 【OFF】

Erasing selected caller information

1 Press 【▲】 or 【▼】 to enter the caller list.

2 Select the desired item.

3 【CLEAR】 → 【OFF】

Erasing all caller information

1 Press 【▲】 or 【▼】 to enter the caller list.

2 【All erase】 → 【Yes】

Programmable settings

You can customise the unit by programming the following features using the handset. To access the features, there are 2 methods: scrolling through the display menus (page 27) or using the direct commands (page 29).

- Mainly the direct command method is used in these operating instructions.

Programming by scrolling through the display menus

1 **【MENU】**

2 Press **【▲】** or **【▼】** to select the desired menu. → **【Select】**

- If there is a sub-menu(s), press **【▲】** or **【▼】** to select the desired item. → **【Select】**
  Example: To access the handset ringer tone setting
  Press **【▲】** or **【▼】** to select "**Ringer setting**". → **【Select】**
  Then press **【▲】** or **【▼】** to select "**Ringer tone**". → **【Select】**

3 Press **【▲】** or **【▼】** to select the desired setting.

- This step may vary depending on the feature being programmed.

4 **【Save】** → **【OFF】**

Main menu	Sub-menu 1	Sub-menu 2	Page
Ringer setting	Ringer volume	–	–
	Ringer tone	–	–
	Interrupt tone*2	–	–
Voice enhancer	–	–	–
Dial lock*1	–	–	page 20
Copy phonebook*2	Copy 1 item	–	page 23
	Copy all items	–	page 23

Main menu	Sub-menu 1	Sub-menu 2	Page
Initial setting	LCD contrast	–	–
	Key tone	–	–
	Auto talk	–	–
	Set area code	–	page 25
	Set tel line	Set dial mode*1	page 39
		Set recall time*1	–
		Set line mode*1	–
	Registration	–	page 33

*1 If you programme these settings using one of the handsets, you do not need to programme the same item using another handset (KX-TG2622).
*2 KX-TG2622

Programming using the direct commands

1 **【MENU】**

2 Enter the desired feature code.

3 Enter the desired setting code.
- This step may vary depending on the feature being programmed.

4 **【Save】** → **【OFF】**

Note:
- In the following table:
  - < > shows the default setting.
  - If "System setting" column is checked, you do not need to programme the same item using another handset (KX-TG2622).
- If you make a mistake or enter the wrong code, press **【OFF】**, then start again by pressing **【MENU】**.

Feature	Feature code	Setting code	System setting
Auto talk[*1]	**【0】【3】**	**【1】**: On **【0】**: <Off>	–
Copy phonebook (1 item)[*2]	**【#】【1】**	(page 23)	–
Copy phonebook (All items)[*2]	**【#】【2】**	(page 23)	–
Dial lock	**【6】**	(page 20)	●
Interrupt tone[*3]	**【1】【3】**	**【1】**: On **【2】**: <2> **【0】**: Off	–
Key tone[*4]	**【0】【2】**	**【1】**: <On> **【0】**: Off	–
LCD contrast (Display contrast)	**【0】【1】**	**【1】**–**【6】**: Level 1–6 <3>	–
Registration	**【0】【0】**	(page 33)	–
Ringer tone (Handset)	**【1】【2】**	**【1】**–**【3】**: **Tone** <1>–3 **【4】**–**【7】**: **Melody 1**–**4**	–
Ringer volume (Handset)	**【1】【1】**	**【1】**: Low **【2】**: Medium **【3】**: <High> **【0】**: Off	–
Set area code	**【0】【4】**	(page 25)	–
Set dial mode	**【0】【5】【1】**	(page 39)	●

Feature	Feature code	Setting code	System setting
Set line mode*5	【0】【5】【3】	【1】: A 【2】: <B>	●
Set recall time*6	【0】【5】【2】	【1】: 700ms 【2】: <600ms> 【3】: 400ms 【4】: 300ms 【5】: 250ms 【6】: 110ms 【7】: 100ms 【8】: 90ms	●
Voice enhancer	【5】	【1】: On 【0】: <Off>	–

*1 If you subscribe to Caller ID service and want to view the caller's information after lifting up the handset to answer a call, turn off this feature.

*2 KX-TG2622

*3 This tone lets you know when you receive a call while you are on an intercom call. If you select "On", the tone sounds repeatedly for as long as the line rings. If you select "2", the tone only sounds 2 times (KX-TG2622).

*4 You can select whether or not key tones are heard when keys are pressed. Includes confirmation tones and error tones.

*5 Generally, the line mode setting should not be adjusted. If "Line in use" is not displayed when another phone connected to the same line is in use, you need to change the line mode to "A".

*6 The recall time depends on your telephone exchange or host PBX. Consult your PBX supplier if necessary.
The setting should stay at 600 ms unless pressing 【**Recall**】 fails to pick up the Call Waiting call.

Handset locator

KX-TG2621

1 Base unit:
【HANDSET LOCATOR】
- The handset beeps for 1 minute.

2 Base unit:
To stop paging, press **【HANDSET LOCATOR】**.
Handset:
To stop paging, press **【OFF】**.

KX-TG2622

1 Base unit:
【🔍**】** or **【**🔍**】**
- The handset beeps for 1 minute.

2 Base unit:
To stop paging, press **【**🔍**】** or **【**🔍**】**.
Handset:
To stop paging, press **【OFF】**.

Intercom

Available model(s):
KX-TG2622

Intercom calls can be made between 2 handsets.

Note:
- If you receive a phone call while talking on the intercom, you hear 2 tones (page 29). To answer the call, press **【OFF】**, then press **【**📞**】**.

Making an intercom call

1 【INTERCOM】
- The destination unit beeps for 1 minute.

2 To end the intercom call, press **【OFF】**.

Answering an intercom call

1 Press **【**📞**】** to answer the page.

2 To end the intercom call, press **【OFF】**.

Note:
- When the ringer volume is set to off, the handset rings at the low level for intercom calls.

Transferring calls between handsets, conference calls

Available model(s):
KX-TG2622

Outside calls can be transferred between 2 handsets. 2 handsets can have a conference call with an outside party.

1 During an outside call, press **【INTERCOM】** to put the call on hold.

2 Press the right soft key.

3 Wait for the paged party to answer.
- If the paged party does not answer, press **【**↷**】** to return to the outside call.

4 To complete the transfer, press **【OFF】**.
- The outside call is being routed to another handset.

To establish a conference call, press **【Conf】**.
- To leave the conference, press **【OFF】**. The other parties can continue the conversation.
- To put the outside call on hold, press **【HOLD】**. To resume the conference, press **【Conf】**.

Transferring a call without speaking to the paged party

1 During an outside call, press **【INTERCOM】**, then press the right soft key.

2 **【OFF】**
- The outside call rings at the other handset.

Note:
- If the paged party does not answer the call, press **【**↷**】** to return to the call. If not answered within 1 minute, the call will ring at your handset again. If you still do not answer the call within 4 minutes, the call will be disconnected.

Answering transferred calls

Press **【**↷**】** to answer the page.
- After the paging party disconnects, you can talk to the outside caller.

Registering a handset

The included handset and base unit are preregistered. If for some reason the handset is not registered to the base unit, register the handset.

KX-TG2621

1 **Handset:**
【MENU】 → 【0】【0】

2 **Base unit:**
Press and hold **【HANDSET LOCATOR】** until the CHARGE indicator flashes.
- After the CHARGE indicator starts flashing, the rest of the procedure must be completed within 1 minute.

3 **Handset:**
Press **【OK】**, then wait until the handset beeps.

KX-TG2622

Important:
- If you accidentally assign another handset's extension number to the base unit, the originally assigned handset stops functioning. Confirm the extension number of the handset by placing it on the base unit or charger. Lift the handset from the charger before registering.

1 **Handset:**
【MENU】 → 【0】【0】

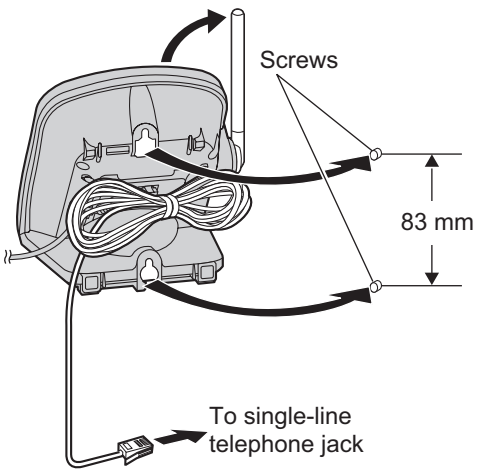
2 **Base unit:**
Press and hold **【▲】** or **【▼】** until the CHARGE indicator flashes.
- After the CHARGE indicator starts flashing, the rest of the procedure must be completed within 1 minute.

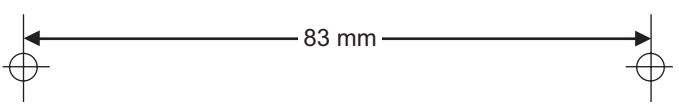
3 **Handset:**
Press **【OK】**, then wait until the handset beeps.

Wall mounting

Base unit

Connect the telephone line cord. Drive the screws (not included) into the wall using the wall mount template as a guide.
Mount the unit, then slide it down.
Connect the AC adaptor to power outlet (page 10).

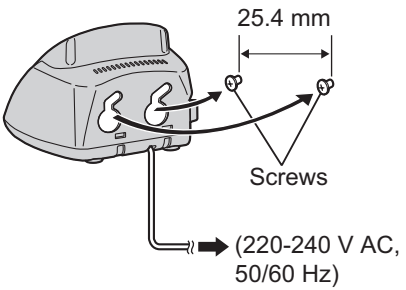




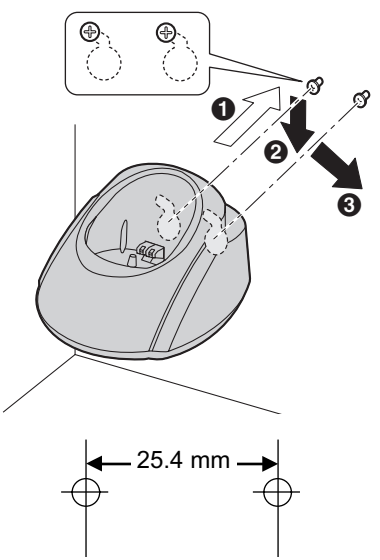
Charger

Available model(s):
KX-TG2622

1 Drive the screws (not included) into the wall using the wall mount template as a guide.

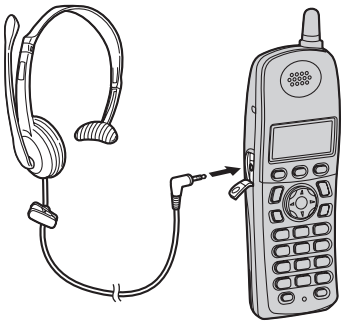


2 Mount the charger (❶), then slide it down (❷) and to the right (❸) until it is secure.



Headset (optional)

Connecting a headset to the handset allows hands-free phone conversations.



Switching a call between the headset and speakerphone

To switch to the speakerphone, press 【🔊】.
To return to the headset, press 【📞】.

Error messages

If the unit detects a problem, one of the following messages is shown on the display.

Display message	Cause/solution
Busy	● Another handset or the called handset is in use.[*1] ● The handset you tried to copy phonebook items to is in use.[*1] ● The handset you are calling is too far from the base unit.[*1]
Dial locked	● Dial lock is turned on. To turn it off, see page 20.
Error!!	● The handset's registration has failed. Move the handset and base unit away from all electrical appliances and try again. ● Another handset user tried to send phonebook items to you but there was an error. Have the other handset user re-send the items to you (page 23).[*1] ● The entered password was wrong in programming dial lock. Enter the correct password.
---Incomplete--- **Phonebook full**	● The destination unit's phonebook memory is full. Erase unnecessary items from the destination unit's phonebook (page 22).[*1]
Invalid	● There is no handset registered to the base unit matching the extension number you entered.[*1]
No items stored	● Your phonebook or redial list is empty.
No link to base. **Move closer to** **base, try again.**	● The handset has lost communication with the base unit. Move closer to the base unit, and try again. ● Confirm that the base unit's AC adaptor is plugged in. ● Raise the base unit antenna. ● The handset's registration may have been cancelled. Re-register the handset (page 33).
Phonebook full	● There is no space to store new items in the phonebook. Erase unnecessary items (page 22).
Please lift up and **try again.**	● A handset button was pressed while the handset was on the base unit or charger. Lift the handset and press the button again.

Display message	Cause/solution
System is busy. Please try again later.	● Other units are in use and the system is busy. Try again later.[*1]

*1 KX-TG2622

Troubleshooting

General use

Problem	Cause/solution
The unit does not work.	● Make sure the battery is installed correctly and fully charged (page 12). ● Check the connections (page 10). ● Unplug the base unit's AC adaptor to reset the unit. Reconnect the adaptor and try again. ● The handset has not been registered to the base unit. Register the handset (page 33).
I cannot hear a dial tone.	● Confirm the telephone line cord is properly connected (page 10). ● Disconnect the unit from the telephone line and connect a known working telephone. If the working telephone operates properly, contact our service personnel to have the unit repaired. If the working telephone does not operate properly, contact your telephone company.

Programmable settings

Problem	Cause/solution
While programming, the handset starts to ring.	● A call is being received. Answer the call and start again after hanging up.

Battery recharge

Problem	Cause/solution
I charged the battery fully, but continues to flash, or is displayed.	● Clean the charge contacts and charge again (page 12). ● The battery may need to be replaced with a new one (page 12).
The handset display is blank.	● Confirm that the battery is properly installed. ● Fully charge the battery (page 12).

Making/answering calls, intercom

Problem	Cause/solution
Static is heard, sound cuts in and out. Interference from other electrical units.	● Move the handset and the base unit away from other electrical appliances. ● Move closer to the base unit. ● Raise the base unit antenna. ● Turn on the clarity booster feature (page 19). ● Your unit is connected to a telephone line with ADSL (JetStream) service. We recommend that you contact your ADSL service provider to have an ADSL Splitter installed. We do not recommend the use of generic ADSL filters. Contact your ADSL provider for details.
The handset does not ring.	● The ringer volume is turned off. Adjust it (page 29).
I cannot make a call.	● Another handset is in use. Try again later.*1 ● Dial lock is turned on. To turn it off, see page 20. ● If the above remedies do not solve the problem, set the dialling mode. Press **【MENU】【0】【5】【1】【Save】【OFF】**. ● The unit is not designed to be used with rotary (pulse dialling) service.
I cannot redial by pressing **【REDIAL】**.	● If the last number dialled was more than 48 digits long, the number will not be redialled correctly. Dial the number manually. ● Dial lock is turned on. To turn it off, see page 20.
I cannot have a conversation using the headset.	● Make sure that an optional headset is connected properly (page 35). ● If "**SP-phone**" is displayed on the handset, press **【**📞**】** to switch to the headset.
I cannot page the handset.	● The called handset is too far from the base unit. ● The called handset is in use. Try again later.

*1 KX-TG2622

Phonebook

Problem	Cause/solution
Copying stopped with an item displayed.*1	● The destination handset may have lost communication with the base unit, or the destination unit user may have pressed 【 】 or 【 】. The displayed phonebook item was not copied to the unit. Press 【**OFF**】. Confirm that the destination unit is not in use and try again.

*1 KX-TG2622

Caller ID

Problem	Cause/solution
The handset does not display the caller's phone number.	● You have not subscribed to Caller ID service. Contact your telephone company to subscribe. ● If your unit is connected to any additional telephone equipment such as a Caller ID box or cordless telephone jack, disconnect the unit from the equipment and plug the unit directly into the wall jack. ● Your unit is connected to a telephone line with ADSL (JetStream) service. We recommend that you contact your ADSL service provider to have an ADSL Splitter installed. We do not recommend the use of generic ADSL filters. Contact your ADSL provider for details. ● Other telephone equipment such as a monitored Burglar Alarm or the modem in the SKY Digital decoder may be interfering with this unit. Disconnect the other equipment and try again. ● The caller requested not to send caller information (page 24). ● If a call is being transferred to you, the caller information is not displayed.*1

*1 KX-TG2622

Specifications

General

Operating environment	5 °C – 40 °C
Frequency	2.4 GHz – 2.48 GHz

Base unit

Dimensions	Approx. height 139 mm x width 136 mm x depth 127 mm
Mass (Weight)	Approx. 300 g
Power consumption	Standby: Approx. 2.7 W Maximum: Approx. 5.0 W
Power output	100 mW (max.)
Power supply	AC adaptor (220-240 V AC, 50/60 Hz)

Handset

Dimensions	Approx. height 167 mm x width 48 mm x depth 31 mm
Mass (Weight)	Approx. 140 g
Power output	100 mW (max.)
Power supply	Ni-MH battery (2.4 V, 830 mAh)

Charger[*1]

Dimensions	Approx. height 61 mm x width 85 mm x depth 95 mm
Mass (Weight)	Approx. 90 g
Power consumption	Standby: Approx. 1.0 W Maximum: Approx. 3.0 W
Power supply	AC adaptor (220-240 V AC, 50/60 Hz)

*1 KX-TG2622

Note:

- Design and specifications are subject to change without notice.
- The illustrations in these instructions may vary slightly from the actual product.

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Notes

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